

Barriers to Disclosing Abuse

Inadequate time to allow the person to communicate at their own pace



A physical environment that is distracting, e.g. with noise, movement, lights and strangers



A physical environment that lacks privacy



Lack of assistive technology, or technology that does not have the necessary words or symbols.



Lack of options for people with sensory disability e.g. print is too small, no captioning, no audio to text facility or links to National Relay Service 1300 135 513



Using inappropriate terminology or technical language



Giving too much information too quickly or in a form that is hard to comprehend



Lack of attention to whether the person can understand what is being said to them.



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Use the 'Imagine yourself . . .' posters to better understand and anticipate communication problems that present from another perspective. You can probably do something positive about each of the following barriers.

Lack of someone trusted to disclose to



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Lack of a process to raise concerns



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An expectation that the disclosure will not be believed



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Encountering negative and demeaning attitudes toward disability, gender or age



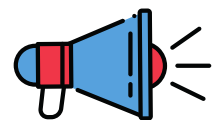
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Lack of cultural safety, including having cultural values dismissed or disrespected.



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Encountering patronising attitudes and actions, including being spoken for rather than assisted to communicate



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Encountering negative body language, including inattentiveness, crossed arms, foot tapping

