

Communication checklist

How communication-ready are you?

Use the 'Imagine yourself . . .' posters and communication advice to broaden your perspective and prepare for diverse conversations with people with disabilities.



Do you know what the person needs in order to feel safe to communicate with you, including cultural concerns?



Does your physical environment offer privacy?



Does the person need someone they trust with them to provide support?



Do you have a physical environment that will allow the person to remain focussed?

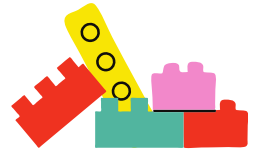


Do you have options for a person who does not use verbal communication?





Can the person express how they feel, without using words (even where they can use verbal expression)?



Do you have options for people who can't hear you?



Are you familiar with the appropriate terminology for describing and discussing different disabilities?



How will you monitor and manage your body language?



Will the person understand the meaning of the terminology you use?



Have you made time to allow the person to communicate at their own pace?



How will you know if the person is experiencing information overload?



How will you know when you understand each other?

