

Strategies to reduce risk

FOR PEOPLE LIVING WITH DISABILITY

Train in person-centred, evidence-based and trauma-informed care.



Ensure that communication tools are always available for clients; and that they offer a vocabulary to allow disclosure of dangers.



Regularly review physical spaces for communicative and physical freedom and safety.



Regularly monitor and report client satisfaction and progress toward goals.

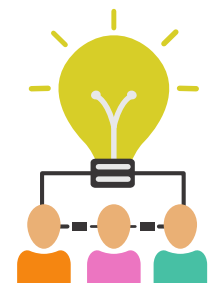


Establish formal and informal collaborative relationships with other organisations involved in your clients' care.

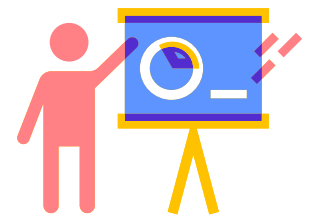


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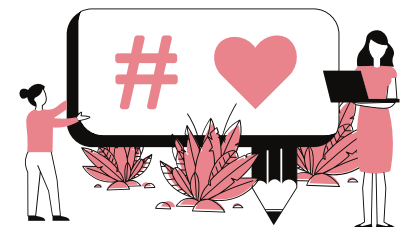
Have processes for shared decision-making with clients and family to ensure a voice for clients' views, detect problems early, and avoid unscrupulous behaviour.



Establish regular assessment and transparent reporting processes for employee's and organisational performance, including complaints and compliments.



Undertake careful recruitment and management processes to embed the right attitudes and knowledge in your practice.



Build a culture of openness and accountability through policies that support and reward continuous review and improvement.



References

1800Respect resources: <https://www.1800respect.org.au/inclusive-practice/supporting-people-with-disability>

NDS Zero Tolerance Framework: <https://www.nds.org.au/resources/zero-tolerance>